



Technical Support

vingcard
ASSA ABLOY
Authorized
Distributor

Eurotel Hospitality's Technical Support services for Vingcard | ASSA ABLOY systems are designed to provide prompt, reliable, and well-structured assistance whenever you need it.

Technical Support Process



◆ 1st Year Support **Free of charge**

Upon completion of the installation, you benefit from **free of charge technical support** during the first year of system operation.

◆ Support after the 1st Year

Remote support is available **24/7** through our call center at **+30 210 6595000** and via the online support form on eurotel.gr. For incidents reported during business hours (Monday–Friday, 09:00–17:00) support is provided **free of charge**.

Advanced Support Services with Annual Contract



After the completion of the first year, you may choose one of our **annual support contracts**, offering full coverage and additional benefits such as:

- ★ Free re-installations
- ★ Discounts on spare parts
- ★ Special prices for on-site visits